



No. 3-4/2013-R&C [CFA]

Dated: 03-04-2013

Circular R&C-CFA No. 05/13-14

Subject: Levy of instrument Charges for NTC and replacement of instrument at subscribers request with Clip Telephone Instrument - reg.

Kind reference is invited to this office letter no. 3-4/2009-R&C[CFA] dated 01-01-2013 (Circular No. 52/12-13) vide which revision of installation charges in case of New Telephone Connection (NTCs) being provided with Telephone having Clip facility were conveyed. The matter has been further reviewed in this office and it has been decided by Competent Authority to levy charges for Clip Instrument henceforth as follows:

- In case of NTC:** - Cost of instrument shall be recovered @ Rs. 300/- for New Telephone Connection provided with instrument having Clip facility.
- Replacement of existing instrument with Clip instrument at subscriber's request:**- Replacement of existing instrument provided by BSNL shall be carried out on receipt of written request from subscriber @ Rs. 600/-
- Replacement of instrument in absence of request from subscriber:**- Replacement of existing instrument in case of fault shall be carried out with new/repared non-clip instrument only, i.e. CLIP Instrument shall be provided on chargeable basis only on specific written request from subscriber.

The above charges shall be in addition to the installation charges already conveyed vide letter no. 3-4/2009-R&C[CFA] dated 01-01-2013 (Circular No. 52/12-13).

2. **The Circle shall ensure to comply with all regulatory requirements.**

3. All other relevant terms and conditions, as mentioned in earlier circulars, shall remain unchanged.

4. This circular is issued based on the approval of Competent Authority in NWO-CFA file No. 25-61/2012/NWO-CFA/IN-Pt. **received through PDP-CFA branch.** *For any queries/clarification in this regard, matter may be taken up with PDP-CFA Section, BSNL Corporate Office, Janpath, New Delhi-11001 (Tel. No. 011-23329495 and Fax No. 011-23329496).*

(K.K.Jain)
AGM (T&C)-CFA

To

All CGMs - Telecom Circles/ Metro Telephone Districts/ITPC, Pune.

Copy for information to: -

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. PGM Regulation for information and necessary action.
4. Sr. GM (IT)-CFA, CO BSNL – for necessary action.
5. Sr. GM (CIT)-CFA, CO BSNL – for placement on BSNL Website.
6. Sr. GM(PDP)-CFA, CO BSNL w.r.t case mark: 25-61/2012/NWO-CFA/IN-Pt, carrying the approval of the Competent Authority in the matter. It is requested that necessary action may be taken regarding website updation.
7. Secretary TRAI – for kind information.
8. CGM (ITPC), Pune for necessary changes in CDR/billing systems /commercial / Accounting system.
9. Guard File.

S.S.Verma)
DM (T&C)-CFA